

# Low-Income Verification Form

Deposit and late payment charge waiver

**NORTH SHORE GAS ACCOUNT NUMBER**

ACCOUNT HOLDER <b>FIRST NAME</b>		ACCOUNT HOLDER <b>LAST NAME</b>	
<b>ADDRESS</b>		<b>CITY</b>	<b>ZIP CODE</b>
<b>PHONE NUMBER</b>		<b>EMAIL</b>	

Number of household members (adults and children)

Total household income for individuals 18 and older. Income is (*check one*):      **ANNUALLY**      **MONTHLY**

**YES**    **NO**    Are you eligible for or currently enrolled in a federal Lifeline program?

**YES**    **NO**    Does your household have zero (\$0) income?

**Please provide your initials in acknowledgement for each box below:**

All the answers and documentation that I provided on this form are true and correct to the best of my knowledge.

I know that willingly giving false or fraudulent information to get these waivers can result in de-enrollment or being barred from receiving these waivers.

I understand that I must respond by the renewal deadline; if I do not respond on time, deposits and late payment charges could be assessed.

I agree that all of the information I provided on this form and in any supporting documents that I provide, if any, may be collected, used, shared and retained by North Shore Gas and its affiliates and vendors for the purposes of implementing and applying the provisions of the Public Utilities Act on waivers, late payment charges and energy efficiency measures or programs for low-income residential customers, and programs for deferred payment arrangements and for extending the due dates of North Shore Gas bills.

**SIGNATURE**

**DATE**

*Your request will be reviewed, and a determination of eligibility will be sent to the email address if provided, or you will be notified via phone number.*

**Directions:** Submit the completed application and supporting documentation. Copies of your supporting documentation must be included with your application. **DO NOT SEND original documents or original IDs. Missing documents will delay your application.**

Email: [WEC@ConvergentUSA.com](mailto:WEC@ConvergentUSA.com)

Fax: 855-849-6985

Questions: 855-849-1985

# Deposit and Late Payment Charge Waiver Criteria

Beginning Jan. 1, 2023, customers/applicants who meet one or more of the following criteria are eligible to apply for natural gas service without paying a deposit and will no longer be assessed a late payment charge:

- Customer or applicant whose annual household income is at or below 80% of the average median income (AMI) by county.\*
- Customer or applicant whose annual household income is at or below 150% of the federal poverty level.
- Customers or applicants who are eligible to receive a Low Income Home Energy Assistance Program (LIHEAP) or Share the Warmth grant.
- Customers or applicants who are eligible to participate in the Percentage of Income Payment Plan (PIPP).
- Customers or applicants who are eligible to receive Lifeline service as defined in the Universal Telephone Service Protection Law of 1985.\*

Household size	80% AMI	LIHEAP and PIPP annual income
1	\$58,350	\$27,180
2	\$66,700	\$36,620
3	\$75,050	\$40,060
4	\$83,350	\$55,500
5	\$90,050	\$64,940
6	\$96,700	\$74,380
7	\$103,400	\$83,820
8	\$110,050	\$87,892

**No action is required for customers currently receiving assistance through LIHEAP, PIPP or Share the Warmth. These benefits will be applied automatically to their respective accounts if applicable.**

\* Unless otherwise stated, customers and applicants who meet one or more of the above criteria **must apply for the deposit and late payment charge benefits** by filling out the Deposit and Late Payment Charge Waiver Application and providing a copy of one of the following supporting pieces of documentation:

## Current income documents

- Prior year state, federal or Tribal tax return
- Social Security statement of benefits
- Veterans Administration statement of benefits
- Retirement or pension statement of benefits
- Unemployment or Workers' Compensation statement of benefits
- Divorce decree, child support award, or a similar official document showing household income
- Supplemental Nutrition Assistance Program (SNAP)
- Supplemental Security Income (SSI)
- Medicaid
- Federal Public Housing Assistance
- Tribal-specific programs: Bureau of Indian Affairs General Assistance, Tribally Administered Temporary Assistance for Needy Families (TTANF), Food Distribution Program on Indian Reservations (FDPIR), Head Start
- Income at or below 135% of the Federal Poverty Guidelines
- Veterans Pension and Survivors Benefit Programs

## Loss of income documents

*(dated within the last three months)*

- Layoff/furlough notice
- Unemployment application, approval letter or benefit statement
- Unemployment or Workers' Compensation statement of benefit statement

## Lifeline program enrollment

## Completed zero-income form

*Waivers and return of deposit not applicable to customers who have been identified as having benefited from tampering with a North Shore Gas natural gas meter.*

*Eligibility for these waivers and return of deposit does not qualify you for the Illinois Low Income Home Energy Assistance Program (LIHEAP), the Percentage of Income Payment Plan (PIPP), Share the Warmth, Emergency Rental Assistance Program (ERAP), or any other utility financial assistance program.*