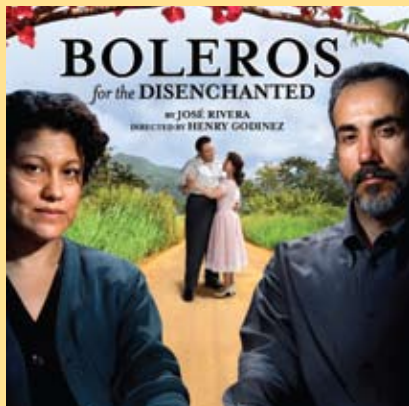


Goodman Theatre Offers Discounted Tickets to North Shore Gas Customers

As part of its ongoing partnership with North Shore Gas, Goodman Theatre is pleased to offer you a \$10 per-ticket discount for select performances of *Boleros for the Disenchanted*. Discounts apply to Saturday evening performances on July 11, July 18 and July 25.



To receive the discount, North Shore Gas customers must purchase their tickets online at goodmantheatre.org using the promotion code ENERGY. The discount is subject to availability and cannot be used toward previously purchased tickets or in combination with other offers.

North Shore Gas is proud to support the programs of Goodman Theatre and its efforts to promote and expand diversity in the arts. Since 1978, the Goodman has made cultural diversity a cornerstone of its artistic mission.

The Goodman's production of *Boleros for the Disenchanted* this summer showcases the work of playwright José Rivera, director Henry Godinez and some of Chicago's finest Latino actors.

Photo by Brian Warling; Image courtesy of Goodman Theatre

From The Source

Saving Energy is Easy

“ Summer is a great time for projects that will save energy this winter. Start small by caulking leaky windows and door frames. It can really make a difference in reducing costs. ”



Larry Carley
Operations

Contact Us

Visit Us Online
www.northshoregasdelivery.com

24-Hour Emergency Service
866-556-6005

TDD Line
Mon-Fri, 7a.m. - 7p.m.
866-556-6007

Customer Service
Mon-Fri, 7a.m. - 7p.m.
866-556-6004
cusserv@northshoregasdelivery.com

Gas Theft Hotline
800-228-6770



customer connection

Ideas, Advice and News from North Shore Gas



Even Simple Upgrades Can Boost Energy Efficiency

July is typically the hottest month of the year, but temperatures will soon begin turning cooler again. So don't forget to make energy efficiency a priority when planning projects around your home this summer.

continued on next page...

INSIDE

- Beware of Imposters
- Thanks For Understanding
- Before You Switch, Know Your Options
- Goodman Theatre Offers Discounts
- From the Source

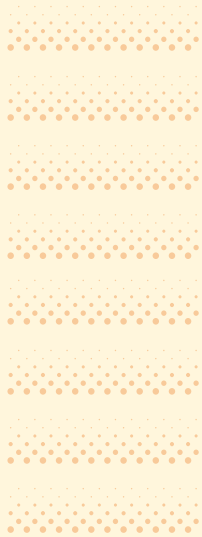


continued from cover...

Even low-cost improvements can reduce your natural gas usage this winter. Combined with turning the heat down a few degrees and closing vents in rooms you don't use, these small upgrades can really make a difference in your heating bills.

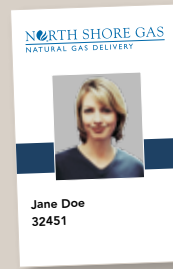
Some quick and easy projects to consider include:

- Caulking windows, door frames and spots where pipes penetrate walls;
- Weather-stripping door frames;
- Putting foam insulators under electric outlet covers;
- Sealing gaps around air ducts with foam;
- Adding a water heater blanket;
- Upgrading to a programmable thermostat;
- Switching to low-flow showerheads and faucets; and
- Installing a ceiling fan.



Beware of Imposters

North Shore Gas occasionally receives reports of criminals impersonating utility workers in order to commit robberies or burglaries. Don't be fooled by these imposters.



- All North Shore Gas workers must carry their IDs when making service calls;
- Always be wary of individuals seeking cash for services. Work done on your home by North Shore Gas would be billed directly to your account;
- Ask for identification from anyone claiming to work for a utility company;
- To verify whether a worker has been dispatched to your home, call Customer Service at **866-556-6004**.



Each year, North Shore Gas completes hundreds of upgrades to keep its 2,400-mile natural gas delivery system safe and reliable.

Many of these projects involve replacing service pipes to homes and repairing or replacing valves and gas mains. This work frequently requires digging in parkways and occasionally disturbs lawns.

Thank you for your patience as we restore landscaping to these areas. In most cases, the backfilled dirt must settle before re-seeding. And this year, heavy rains have slowed some projects.

Choices For You

Before You Switch, Know Your Options

At North Shore Gas, we always seek the best price when purchasing natural gas for our customers. And we never mark up the price of the gas you receive from us. We provide your natural gas at-cost, with no profit to the company.

Still, some residential and small business customers prefer to purchase natural gas from suppliers other than North Shore Gas through the **Choices For You** program.

Picking a supplier that is right for you is an important decision. North Shore Gas urges all customers to review their options and understand gas supply contracts before entering one. Questions to consider include:

- What are the length, terms and conditions of the contract?
- What pricing options does the supplier offer?
- What billing or payment plans does it offer?
- Are there fees associated with terminating the contract early?
- Have there been complaints about the supplier to the Illinois Commerce Commission (ICC), Citizens Utility Board (CUB) or Illinois Attorney General?

To learn more about **Choices For You**, visit northshoregasdelivery.com. And remember: Even if you choose an alternative supplier, North Shore Gas will continue to deliver your natural gas, read your meter and respond to emergencies.

